

15 October 2014

Mr. Dax Simpson
Infrastructure Director
KIO Networks
Prol. Paseo de la Reforma No.5287
Col. Cuajimalpa, 05000
Mexico City, Federal District
México

Re: Tier IV Certification of Design Documents for the KIO Networks España S.A. – KIO/Murcia Data Center

Dear Mr. Simpson,

Uptime Institute Professional Services is pleased to announce the Tier Certification of Design Documents for the KIO Networks España S.A. – KIO/Murcia Data Center as fulfilling Tier IV Fault Tolerant criteria. This Certification is based upon the design documentation submitted between 28 March 2014 and 14 October 2014.

The Certification recognizes the KIO Networks España S.A. – KIO/Murcia Data Center as supporting any planned work or unplanned faults to the site infrastructure *without* disrupting operations, as limited by the stated IT capacity of 528 kW comprised of 468 kW for the “Sala IT” data hall, 30 kW for the “Sala MPOE-1 y MDA-1” room, and 30 kW for the “Sala MPOE-2 y MDA-2” room.

Tier IV criteria are founded on the capability to detect and isolate a fault within a facility’s critical systems while sustaining the critical load and *without an impact to the delivery of power and cooling to the critical areas*. Although the systems are designed with Fault Tolerant criteria, certain operations-related errors, such as inadvertent activation of equipment-level EPO features, or malicious intervention, may still impact critical load.

This Tier Certification is based on the 100% design documents as submitted for review and makes no assurances as to the constructed environment. This Tier Certification is valid until the design is modified, including any changes to the capacity components or distribution paths depicted in the design identified above and submitted for review. This Certification is subject to the limitations set forth in Schedule I, attached hereto and incorporated herein.

The Tier Certification of Design Documents award is valid until 15 October 2016, subject to the limitations and extension request process set forth in the attached Schedule I.

Congratulations on this achievement.

Sincerely,



Christopher Brown
Global Tier Authority